

VIDEO BORESCOPE WARRANTY INFORMATION

VIEWTECH BORESCOPES PRODUCT WARRANTY

The purchased product is covered under the manufacturer product warranty. The warranty becomes effective on the date the purchaser receives the original product. The warranty period is twelve months from the effective date. During the warranty period, the manufacturer will repair, at the manufacturer's expense (including shipping expenses), any defective products or components. This warranty covers only those repairs that become necessary due to product defects or defects in manufacturer workmanship. This warranty does not cover damage to the purchased products due to misuse, abuse or accidents involving the products.



INVALIDITY OF PRODUCT WARRANTY

The manufacturer product warranty will be void regardless of the remaining warranty period if the product is opened, customized, or tampered with by an unauthorized technician. If any repair or modification is performed by an unauthorized technician, ViewTech will not be responsible or liable for any damage to persons or property that may result.

REPAIR PROCEDURE

To initiate a repair, regardless of whether the repair is under warranty or not, an RMA (Return Merchandise Authorization) number must be obtained. Any items returned without an RMA number cannot be accepted or processed. Please follow the repair procedure as indicated below:

- » Call ViewTech at 231-943-1171 to request a RMA number.
- » Package the unit securely and ship to the address provided along with the RMA number.
- » Upon completion of the repair, the unit will be returned to the address specified.

If the repair falls outside the warranty terms or the warranty period, customer will receive notice of the repair charges prior to repair.

